

2024 IACC Annual Convention

January 17–19, 2024 | Royal Palm South Beach Miami



Event Registration & Cancellation Policies

Updated October 2, 2023

Registration and Cancellation

By registering for and/or attending an International Association of Commercial Collectors, Inc. (“IACC”) event in any capacity, you acknowledge that you have read, understand and agree to IACC’s policies listed on this page.

Additionally, you are authorizing IACC to use your image in any promotional or informational material produced by or on behalf of IACC. This includes, without limitation, video, audio and photographs which may be distributed in *Scope*, on the IACC website, event recap videos, future event promotions, photo libraries, social media, and email.

If you decide to cancel after registration, a full refund minus a \$75 processing fee will be provided for cancellations received by IACC in writing no later than December 6, 2023. No refunds will be granted for cancellations received by IACC on or after December 7, 2023. Registrations may not be transferred to another individual unless approved by IACC. No refunds will be given for no-shows.

IACC reserves the right to cancel any meeting.

Assumption of Risk and Waiver of Liability

By registering for and/or attending this event, you hereby acknowledge and agree that International Association of Commercial Collectors, Inc. (“IACC”) is not responsible for any injury, claim, liability or other cause of action of any kind based upon or resulting from your participation in this event. You assume all risk and accept sole responsibility for any injury (including, but not limited to, personal injury, disability, and death), illness, damage, loss, claim, liability, or expense, of any kind (“Claims”), that you may experience or incur in connection with attending this event. You hereby release, covenant not to sue, discharge, and hold harmless IACC and its officers, directors, managers, employees, agents, affiliates, shareholders, members, successors, and assigns (collectively, the “Released Parties”), of and from any such Claims, including all liabilities, claims, actions, damages, costs, or expenses of any kind arising out of or relating thereto.

Specifically related to the COVID-19 pandemic, you (a) acknowledge the contagious nature of COVID-19 and voluntarily assume the risk that you may be exposed to or infected by COVID-19 and that such exposure or infection may result in personal injury, illness, permanent disability, and death, (b) voluntarily agree to assume all of the foregoing risks and accept sole responsibility for any Claims that you may experience or incur, and (c) hereby release, covenant not to sue, discharge, and hold harmless the Released Parties from Claims of any kind arising out of or relating thereto.

In addition to all other policies relating to your attendance at an IACC event, you agree to comply with all COVID-19-related safety procedures that may be implemented by IACC or the Hilton Chicago (“Hotel”), or that may be required by law or recommended by public health agency, in order to protect as much as possible, the health and safety of all event attendees.

Reservation Information-Sharing

IACC may provide personal registrant information, including the names, addresses, phone numbers and/or e-mail addresses of attendees and their guests, to Hotel and IACC may receive personal guest reservation details from Hotel for the limited purposes of event-related meeting planning and contract fulfillment. Your registration information will be shared with exhibitors and sponsors of the event as noted when you register. IACC may also contact you regarding your event participation or Hotel stay based on registration and reservation information received. You agree to receive communications from IACC, which may include marketing and promotional emails regarding IACC’s products and services. You can change your preferences at any time.

[Visit the Hotel website for their full privacy policy.](#)